

## All Inclusive Concept 2023

Welcome to the Island View Resort. Our aim is to ensure you feel home-away-from-home during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday. Enjoy our services!

### DINING

Breakfast at Main Restaurant	07:00 to 10:00	Barracuda (Fresh Seafood)	18:30 to 21:00
Lunch at Main Restaurant	12:30 to 14:30	Fatima Restaurant (Oriental Cuisine)	18:30 to 21:00
Dinner at Main Restaurant	18:30 to 21:00	La' Tratoria (Italian Cuisine)	18:30 to 21:00

### Snacks at Fatima Restaurant 14:30 to 16:00

#### \*\* Reservations for a la carte Restaurants at 13:00 PM everyday

- \*Private Beach Area at the second level of the beach "Relax Area "
- \*Please contact our Food and Beverage Manager or Executive Chef if you have any special dietary requirements or requests so we can assist you with
- \* IT IS NOT ALLOWED TO TAKE FOOD FROM DINING AREAS
- \* DRESS CODE for gentlemen: no shorts and slippers are allowed at dinner time
- \* Please show your bracelet to receive all inclusive facilities - Lost bracelets will be charged \$7
- \* You can order a breakfast box with the reception before 19:00, and you can pick it up after 2 hours.
- \*Unaccompanied children are not allowed at the kids club.
- \*Lost beach towel or towel card charge is 15 USD

### BARS

Victoria Bar	10:00 to 23:00 (Alcoholic drinks from 11:00)
Beach Bar	10:00 to 16:30 (Alcoholic drinks from 11:00)
Main Pool Bar	10.00 to 16:30 (Alcoholic drinks from 11:00)
Pool 4 bar	10:00 till 16:30 (Alcoholic drinks from 11:00)
Hollywood Café	20:00 till 23:00
Shisha Corner	10:00 till 16:30 at pool 4 & Beach /20:00 till 23:00 Hollywood Cafe (With Extra Charge)

\* Imported alcohol is available in all bars, all-inclusive drinks are served by the glass, and all kinds of bottles are with charge

\* Drinks included: Beer, Water, Hot Drinks, Soft Drinks, Local Spirits and Cocktail Selection (Wine served at restaurants lunch & Dinner only)

\* Room Service is available 24 hours with extra charge.

\* Opening and closing times of restaurants and bars can change according to the season and weather conditions

### POOLS

Pool 1	09: 00 to Sunset	Located next to the Main Restaurant - Slides
Pool 2	09: 00 to Sunset	Activity Pool - Children Pool - Slides - Heated (winter)
Pool 4	09:00 to Sunset	Pool / Located near the beach - sea view - Jacuzzi / Kids less than 16 years not allowed / Jacuzzi Pool 4 10:00 to 12:00 & 15:00 to 16:30 Located near the Pool 4

\*\* Beach towels in the Towel Center at (Pool & Beach area) you can change it daily by using towel cards. In case of lost or stolen towels or cards an amount of 15\$(per one) will be charged to your account

\* It is not permitted to reserve sun beds at pools or the beach

\* Ladies are not permitted to sunbathe or swim topless - appropriate swimwear must be worn at all times.

No cotton T-shirts are allowed to be worn in the pools under any circumstances

\* If you do not wish to be disturbed by sales staff please ask our Recreation Team for information on our

\* Do Not Disturb' Red Flag policy

\* Beach opening time from 08:00 to 18:00, No lifeguard available from sunset till 8:00 (Swimming is not allowed in that time)

### **ENTERTAINMENT**

Daily entertainment events and after shows with multi languages and Kids Club activities.

Kids' Club is opened 10:00 - Sunset (Garden area)/ Evening Entertainment Daily from 20:30 at Amphitheater

Please see the Entertainment Board for daily program.

### **HEALTH CLUB & GYM**

GYM only is free from 09 00 – 20 00

**\*It is not permitted for children under the age of 16 to enter or use the Spa & Fitness Facilities (Only Gym free of charge) rest by extra.**

### **ACTIVITIES**

**Tennis** - Tennis Courts are free of charge. \*Equipment, floodlighting and training with extra charge.

**Billiard** - 20:00 - 22:00 with Reservation only (extra charge)

### **USEFUL & IMPORTANT INFORMATION**

**Check In & Check Out Procedure:** Check in at 14:00 and Check Out at 12:00 midday. Please leave your luggage outside your room and our Concierge will collect them and bring to the reception. You must return your key and Towel Cards at check out at the reception desk.

If you require a late check-out, please refer back to Reception to check the availability and prices one day prior to the departure.

**\*Outside visitors using hotel facilities will be charged daily rate - Please contact reception**

**\*Lost room keys will be charged \$70 per key**

**\*Not allowed for kids to play at the grass**

**\*No pet allowed**

**Phone** – All rooms are supplied with phones – to call another room please dial “5” followed by the room number – this is free of charge. To call an outside line please dials “9” followed by the number – this is with charge. **Calls will be charged after 30 seconds of ringing even if the call hasn't been answered.**

**Laundry Service** – All rooms are provided with a price list – price is per item – you will also find a special offer laundry bag in the wardrobe

**Doctors Service** – there is a resident doctor available 24 hours in case of emergency. There is a standard consultation fee. For further information, please contact Operator (Ext.: 0).

**Room Cleaning** - Daily until 17:00 - If you prefer a specific time, please contact our Operator.

**\*Not allowed to use remote controlled cameras (drones) at the Hotel during the stay by Egyptian government rules!**

### **BEACH CABANA USE (EXTRA CHARGE)**

Our beach cabanas are specially designed for your relaxation and comfort.

For reservations, please contact our **Reception (Ext. 0)** or the **Recreation Team at the Beach**

***The Hotel Management does not accept any responsibility for the loss of personal items, valuables, or money left in the room or public areas.***

***Please keep your belongings in the safe box provided in your room.***

***Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out.***

**We wish you a pleasant and memorable stay with us!**